



Satisfaction Survey

On the next page of this document is a survey that will only take you a couple of minutes to complete.

We appreciate you taking the time to complete this survey, as our customers' thoughts are extremely important to us.

We want to make sure that we are providing the services that you want; ensure that we are living up to the way you expect those services to be delivered; implement any good suggestions we receive and continually improve our service.

The word document version can be completed on-screen and saved to your computer. Both the PDF version and word document version can be printed off and completed by hand.

Once completed, you can return it to us by email, post, or fax. (If you wish to return by post, please contact us for a pre-paid envelope)

Please return to:

Address: Corabar Entertainment, 3 The Hook, New Barnet, Hertfordshire, EN5 1LG

Email: discos@corabar.co.uk

Fax: 020 8364 9095

We look forward to hearing from you, and would like to take this opportunity to thank you for your business and for taking the time to complete this survey.

We hope that you were happy with our service, will use us again in the future and recommend us to friends / family / colleagues.

Regards

The team at Corabar Entertainment



Satisfaction Survey

Please assist in improving the quality of service provided to future clients by completing this survey:

Event Date: _____

Event Type: _____

Event Location: _____

Event Staff: Please Select

Quality of Website: Excellent Good Fair Poor N/A

Quality of Customer Service via Telephone: Excellent Good Fair Poor N/A

Quality of Customer Service via Internet: Excellent Good Fair Poor N/A

Quality of Customer Service at Event: Excellent Good Fair Poor N/A

Quality of Paperwork/Interactive Forms: Excellent Good Fair Poor N/A

Competitiveness of Our Prices: Excellent Good Fair Poor N/A

Friendliness of your Entertainer: Excellent Good Fair Poor N/A

Promptness of your Entertainer: Excellent Good Fair Poor N/A

Professionalism of your Entertainer: Excellent Good Fair Poor N/A

Entertainer's Performance: Excellent Good Fair Poor N/A

Entertainer's Appearance: Excellent Good Fair Poor N/A

Music Selection: Excellent Good Fair Poor N/A

Incorporation of Your Requests: Excellent Good Fair Poor N/A

Incorporation of Your Guest's Requests: Excellent Good Fair Poor N/A

Sound Quality: Excellent Good Fair Poor N/A

Overall Volume Levels: Excellent Good Fair Poor N/A

Equipment Appearance: Excellent Good Fair Poor N/A

Overall Rating: Excellent Good Fair Poor N/A

Is there anything specific that can be improved upon?
(Please feel free to continue on a new sheet, if necessary)

Additional comments or suggestions?
(Please feel free to continue on a new sheet, if necessary)

Would you recommend this service to others? Yes No

May your comments be shared with others? Yes No

May your name be added to a list of references? Yes No

Your Name (include organization name if applicable): _____

Your Email: _____

Your Phone: _____

Thank you for your business and your valuable input!